

# Water Shutoffs & Impending Shutoff Concerns

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# Sections of the Presentation

What IL American Water is Obligated to Do

What Relief is Available

Caseloads and Shutoffs

Potential Resumption of Shutoffs

# Consumer Protections

- Consumers are covered by JCAR Administrative Code: **Part 280 Procedures for Gas, Electric, Water & Sanitary Sewer Utilities**

<https://www.ilga.gov/commission/jcar/admincode/083/08300280sections.html>

- **280.120 Deferred Payment Arrangements**
- **280.125 Deferred Payment Arrangements for Low Income Customers**

# Consumer Relief

- Illinois American agreed to cease shutoffs for low income customers who ***express financial hardship***
- **Ratepayer-funded:** result of stipulated agreement at ICC
  - **\$668k:** through Dec. 2020, ~\$300k remaining; \$200 max per account
  - **One-time grant:** through Salvation Army (Champaign: 502 N. Prospect; 217-373-7832)
- **H2O:** donation-funded by IL American customers.
  - **\$200 max:** per account, per year. In extreme cases, IL American may allow excess of \$200 per year, but not more than twice per year.
  - **Must:** provide copy of delinquent bill, and demonstrate need
- **In either/both cases:** call IL American first. Express hardship, especially if covid-related.

# Consumer Relief: Emergency Rent Assistance (ERA)

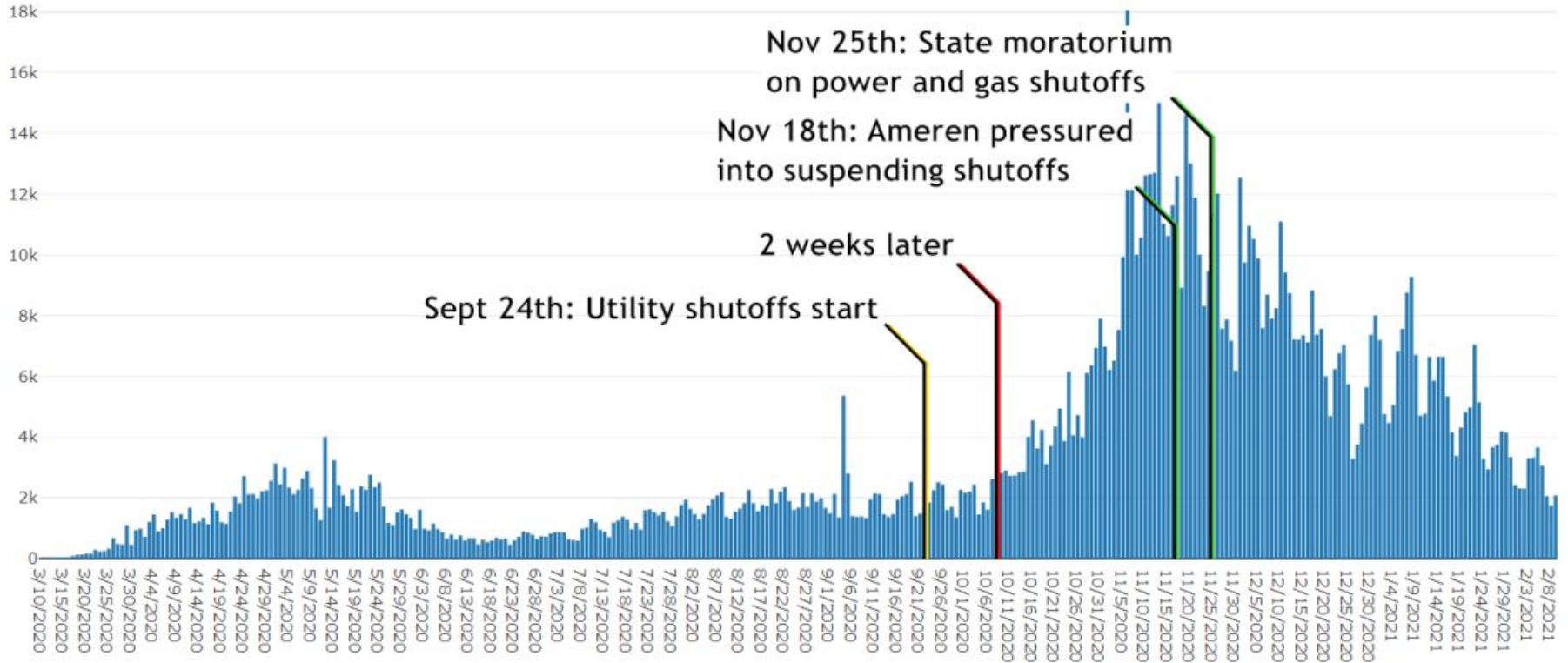
- **Champaign County Regional Planning Council:** [ccrpc.org/era](http://ccrpc.org/era), 877-548-4205
- **Assistance:** with rent and other past-due bills
- **Began Feb. 9:** applications 12:00pm - 7:00pm Tuesdays, Thursdays & Saturdays
  - Appointment only through email
  - See website for all necessary documents

Family Size	Household Income not to exceed 80% MFI	
	Annual Income Limit	60-day Income Limit
1 person	\$46,850	\$7,809
2 persons	\$53,550	\$8,925
3 persons	\$60,250	\$10,042
4 persons	\$66,900	\$11,150
5 persons	\$72,300	\$12,050
6 persons	\$77,650	\$12,942
7 persons	\$83,000	\$13,833
8 persons	\$88,350	\$14,725

## Citizens Utility Board

- Represent Investor-Owned Utility Ratepayers in IL Courts, General Assembly and IL Commerce Commission.
- [CitizensUtilityBoard.org](http://CitizensUtilityBoard.org) 1-800-669-5556
- Scott Allen: [sallen@citizensutilityboard.org](mailto:sallen@citizensutilityboard.org) 217-303-2373

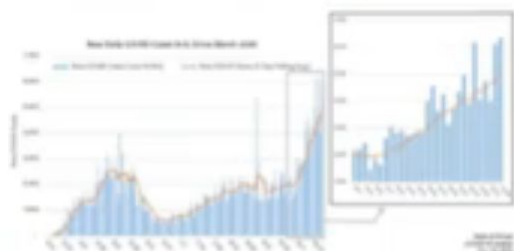
Graph of caseloads from the Illinois Department of Public Health Covid Portal  
(<http://dph.illinois.gov/covid19>)



Replying to @GovPritzker

We are seeing substantially more confirmed cases right now than we ever saw in the spring. Today, we are at a new high, a seven day average of 5,043 new cases per day – closing in on twice what we saw in May.

### NEW COVID CASES UP 151% SINCE OCT. 1

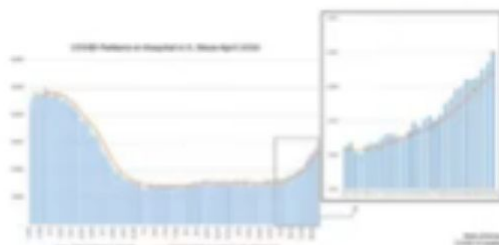


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Replying to @GovPritzker

Broadly speaking, hospitalizations are a lagging indicator of rising community spread. We came into this month with an average of 1,570 patients in the hospital fighting COVID-19; today, hardly four weeks later, that average is up to 2,700 and growing.

### COVID PATIENTS IN HOSPITAL UP 73% SINCE OCT. 1

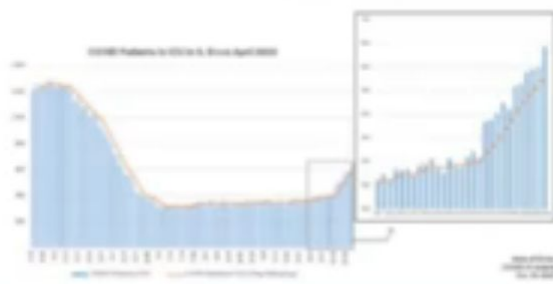


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Replying to @GovPritzker

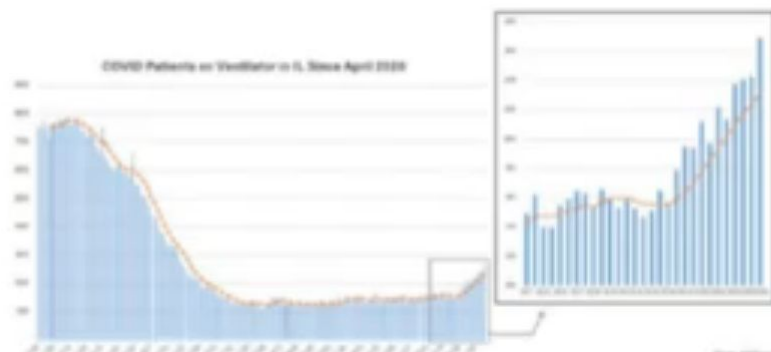
We're seeing a similar increase in ICU admissions. On October 1st, we were averaging 360 people in the ICU statewide – today, there are over 580 in the ICU.

### COVID PATIENTS IN ICU UP 61% SINCE OCT. 1

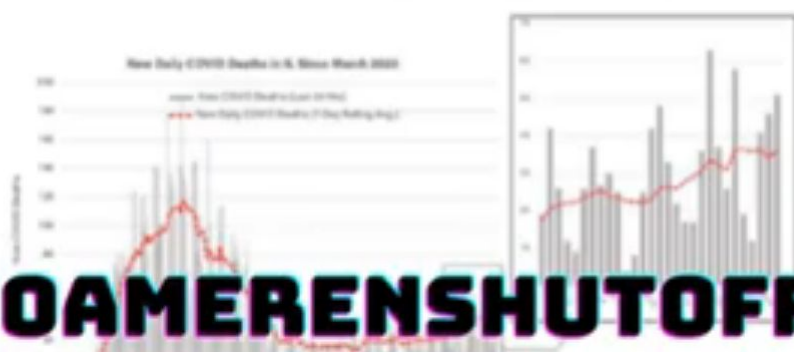


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### COVID PATIENTS ON VENTILATORS UP 63% SINCE OCT. 1

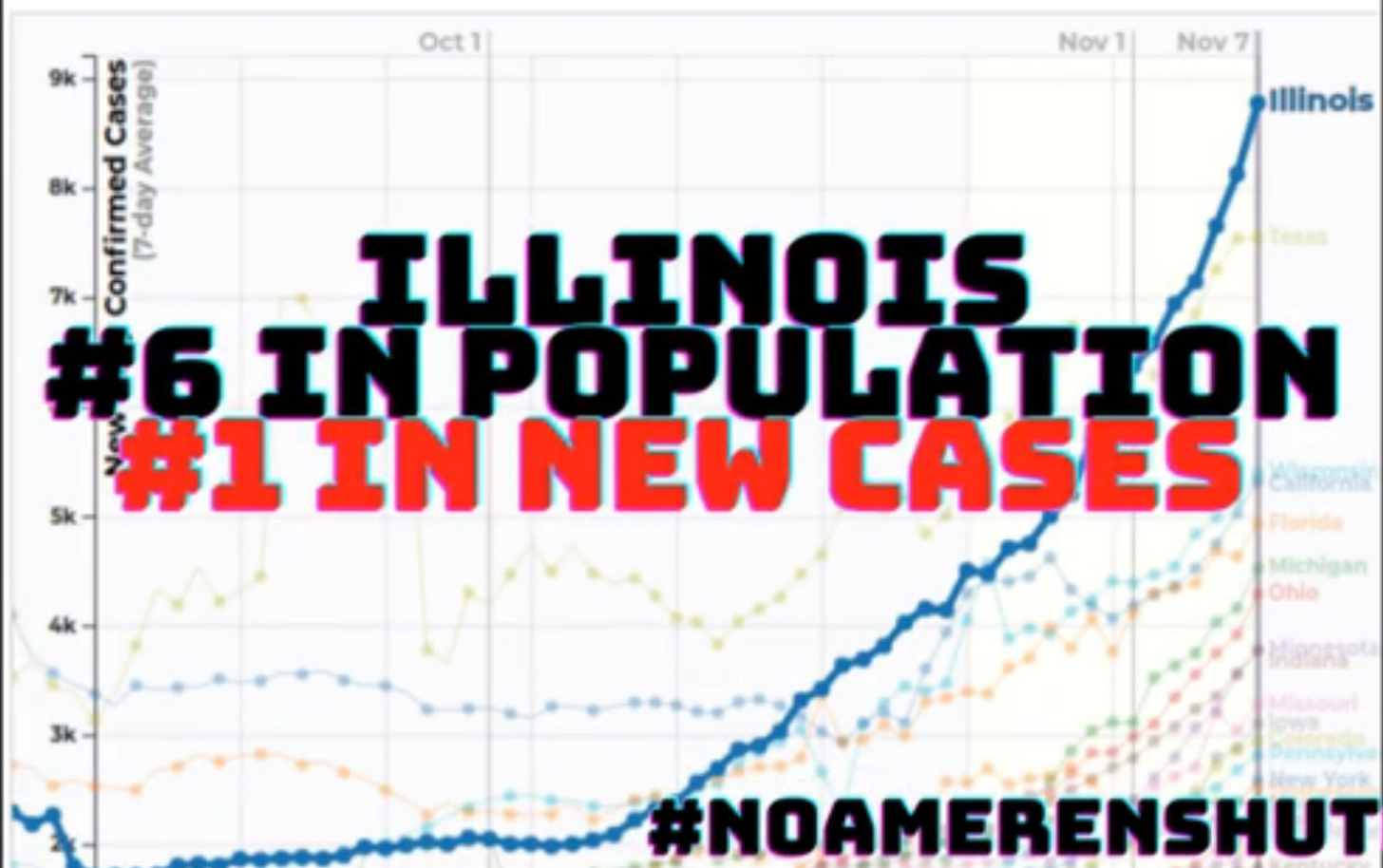


### NEW COVID DEATHS UP 82% SINCE OCT. 1



# #NOAMERENSHUTOFFS

# New Confirmed COVID-19 Cases per Day by US States/Territories



**ILLINOIS**  
**#6 IN POPULATION**  
**#1 IN NEW CASES**

**#NOAMERENSHUTOFFS**



# Winter Protections Weren't Strong Enough Time is Running Out

**FOR IMMEDIATE RELEASE**  
November 25, 2020



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## Several Illinois Electric and Gas Utilities Commit to Greater Winter Protections for Residential Customers

Chicago, IL...Over the last week, several Illinois utilities have announced that they voluntarily ceased disconnections for all residential customers **through the winter months**. The voluntary moratorium on residential disconnections applies to customers of Ameren Illinois, ComEd, Liberty Utilities, Nicor, North Shore and Peoples Gas, **providing greater protection to all residential customers than the statutory winter rules scheduled to take effect on December 1, 2020.**

# CRS Report for Congress

## **Pandemic Influenza: An Analysis of State Preparedness and Response Plans**

**September 24, 2007**

Sarah A. Lister  
Specialist in Public Health and Epidemiology  
Domestic Social Policy Division

Holly Stockdale  
Analyst in Health Care Financing  
Domestic Social Policy Division

**Table 8** presents the findings of this analysis regarding the continuity of services other than public health and healthcare services, during and after a pandemic. Findings show that few state plans mentioned other essential services during a pandemic, including planning assumptions for the continuity of essential services; emergency food distribution; the continuity of essential services, including public utilities; and the re-establishment of routine functions, such as schools and businesses, as a pandemic recedes.

**Table 8. Other Essential Services**

Other Essential Services Variable	No. of plans that address variable (N=51)
Provides planning assumptions regarding continuity of essential services	11
Mentions plan for emergency food distribution	9
Mentions plan for continuity of essential services (including public utilities)	7
Mentions plan to re-establish schools and businesses as pandemic recedes	4