

Mayor
Council Members – Urbana, IL

January 17, 2012

Circle K Midwest has requested the City of Urbana, IL to review, consider, and ultimately approve the approval of a Class “C” liquor permit for our business located at 1501 North Lincoln, Urbana, IL.

Circle K attended the Council meeting on 11/14/11 and a decision was made to table a final decision on the Class “C” permit until the Urbana Chief of Police and Circle K Management could meet to discuss the number of calls made at the 1501 North Lincoln location and as to what steps could be taken to resolve many of these calls.

Several facts noted from the Police Department call log:

- 299 calls made between 10/01/09 – 10/13/11.
- 57 calls or 19% of these calls were for “handicapped parking violators.”
- 74 calls or 25% of these calls were for “traffic / auto” related – not related to Circle K.
- 30 calls or 10% of these calls were for “theft / drive offs at site.

Circle K Management and Lt. Rich Surles have met several times to discuss the call log, store security, employee training, and police department involvement. Summary of these meetings:

- Meetings held with Lt. Surles on 11/30/11 and 1/06/12 on site.
- Per Lt. Surles recommendations – installed 2 “No Loitering” signs, 1 “No Solicitation” sign, and 2 “towing” signs. Installed 2 new flood lights for additional security on NE and SE corners of building. Repaired or replaced all burned out lighting in the exterior of property.
- Circle K has placed a “veteran” Store Manager at this site. Her experience and maturity will provide a more stable and disciplined Store Manager at this site.
- Store operating hours have been changed. Store now closes between 2am – 3am. This allows time for the “late night” crowd to disperse and not create issues at the store.
- Store scheduling as been changed. We now schedule 2 Sales Associates on duty until 10pm. This gives us extra help to monitor and eliminate issues before they arise.
- Training. New Store Manager has retrained all Sales Associates to understand the proper times when to call the Police and when to handle internally. Prior store management had directed all employees to call police department at the sign of any trouble.
- Relocated store video cameras to give better view of sales floor and check out.
- Call log from 10/13/10 – 1/04/11 show 24 calls for service from Police Department. Call log from 10/13/11 – 1/04/12 show 10 calls. Improvement of 14 fewer calls or 42%.

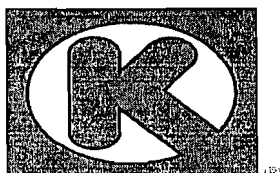
Several factors that should be considered in the behalf of the Circle K's request for the Class "C" license"

- The Public Hearing held 10/24/11 provided an opportunity for our neighbors, competitors, and citizens of Urbana to express their opinion on our license request. Please note – not a single neighbor, competitor, or citizen expressed their opinion negatively on our request.
- Circle K has plans to renovate/remodel the site on 1501 North Lincoln. The cost of this remodel has been estimated at \$350k. This remodel totally depends on our ability to obtain this Class "C" license.
- The remodel will provide a greater selection of product and services at this store for our customers.

The Circle K Management Team believes we have taken the required steps needed to acquire the Class "C" license. We have worked with and supported the Urbana Police Department. We have made internal changes to our store operations to improve store security and employee training. We have met the requests of the Mayor and City Council.

Thank you!

Garvin Weitzel
Regional Director of Operations
Circle K Midwest



**CALLS FOR SERVICE
CIRCLE K - 1501 N LINCOLN
10/13/10 thru 01/04/11**

| CALL NO | DATE | TIME | LOCATION | CALL TYPE | REPORT NO |
|-----------|------------|--------|-------------------|-----------------|-----------|
| 103180043 | 11/14/2010 | 013409 | 1501 N LINCOLN AV | BAR CLOSING | |
| 103180054 | 11/14/2010 | 020203 | 1501 N LINCOLN AV | CHECK AREA | |
| 110040028 | 1/4/2011 | 014129 | 1501 N LINCOLN AV | CHECK WELFARE | |
| 102990357 | 10/26/2010 | 173640 | 1501 N LINCOLN AV | DECP PRACT | UR1006051 |
| 103110070 | 11/7/2010 | 010446 | 1501 N LINCOLN AV | DISORDERLY SUBJ | |
| 102980153 | 10/25/2010 | 113019 | 1501 N LINCOLN AV | DRIVE OFF | |
| 103030484 | 10/30/2010 | 201639 | 1501 N LINCOLN AV | FIGHT | |
| 103040036 | 10/31/2010 | 004237 | 1501 N LINCOLN AV | FIGHT | |
| 103110081 | 11/7/2010 | 013114 | 1501 N LINCOLN AV | FIGHT | |
| 102900054 | 10/17/2010 | 012110 | 1501 N LINCOLN AV | PARKING PRBL | UR1005881 |
| 110010026 | 1/1/2011 | 003909 | 1501 N LINCOLN AV | PARKING PRBL | |
| 102960079 | 10/23/2010 | 021248 | 1501 N LINCOLN AV | REMOVE SUBJ | |
| 102970096 | 10/24/2010 | 021822 | 1501 N LINCOLN AV | REMOVE SUBJ | |
| 103110069 | 11/7/2010 | 010229 | 1501 N LINCOLN AV | REMOVE SUBJ | |
| 103170077 | 11/13/2010 | 021112 | 1501 N LINCOLN AV | REMOVE SUBJ | |
| 103370028 | 12/3/2010 | 013803 | 1501 N LINCOLN AV | REMOVE SUBJ | |
| 103460063 | 12/12/2010 | 023036 | 1501 N LINCOLN AV | REMOVE SUBJ | |
| 102970196 | 10/24/2010 | 045650 | 1501 N LINCOLN AV | SHOPLIFTER NIC | UR1006004 |
| 103650384 | 12/31/2010 | 223425 | 1501 N LINCOLN AV | SHOPLIFTER NIC | UR1007246 |
| 103250034 | 11/21/2010 | 012847 | 1501 N LINCOLN AV | STAKEOUT | |
| 103250054 | 11/21/2010 | 022323 | 1501 N LINCOLN AV | STAKEOUT | |
| 103140009 | 11/10/2010 | 011107 | 1501 N LINCOLN AV | SUSP VEH | |
| 103540093 | 12/20/2010 | 085140 | 1501 N LINCOLN AV | THEFT | UR1007077 |
| 103470179 | 12/13/2010 | 145417 | 1501 N LINCOLN AV | UNLIC DRIVER | |

TOTAL: 24

**CALLS FOR SERVICE
CIRCLE K - 1501 N LINCOLN
10/13/11 thru 01/04/12**

| CALL NO | DATE | TIME | LOCATION | CALL TYPE | REPORT NO |
|-----------|------------|--------|-------------------|-----------------|-----------|
| 113020129 | 10/29/2011 | 040031 | 1501 N LINCOLN AV | DISORDERLY SUBJ | UR1106260 |
| 112880050 | 10/15/2011 | 014942 | 1501 N LINCOLN AV | FIGHT | |
| 113410327 | 12/7/2011 | 202804 | 1501 N LINCOLN AV | PARKING PRBL | UR1107042 |
| 112890103 | 10/16/2011 | 023451 | 1501 N LINCOLN AV | REMOVE SUBJ | |
| 113010210 | 10/28/2011 | 131435 | 1501 N LINCOLN AV | SHOPLIFTER NIC | UR1106247 |
| 113250032 | 11/21/2011 | 015620 | 1501 N LINCOLN AV | SHOPLIFTER NIC | UR1106748 |
| 113450090 | 12/11/2011 | 035442 | 1501 N LINCOLN AV | SHOPLIFTER NIC | UR1107104 |
| 113480336 | 12/14/2011 | 200533 | 1501 N LINCOLN AV | SUSP VEH | |
| 113540104 | 12/20/2011 | 105242 | 1501 N LINCOLN AV | THEFT | |
| 113260399 | 11/22/2011 | 233735 | 1501 N LINCOLN AV | UNKNOWN PRBL | UR1106786 |

TOTAL: 10

Circle K, 1501 N. Lincoln, Calls for Service 10/1/09 - 10/13/11

| <u>Type of Call for Service</u> | <u>Number</u> | <u>Type of Call for Service</u> | <u>Number</u> | <u>Type of Call for Service</u> | <u>Number</u> |
|---------------------------------|---------------|---------------------------------|---------------|---------------------------------|---------------|
| 911 Hangup | 3 | Accident – Damage Only | 2 | Assault | 1 |
| Assist Fire | 2 | Assist Agency | 1 | Bar Closing | 1 |
| Battery | 3 | Check area | 6 | Check Runaway | 1 |
| Check Vehicle | 1 | Check Welfare | 5 | Deceptive Practice | 3 |
| Disorderly Subject | 4 | Domestic | 1 | Drive off | 4 |
| Drug Activity | 3 | DUI | 4 | Fight | 10 |
| Flagged down | 1 | Follow-up | 33 | Foot patrol | 1 |
| Found Child | 1 | Found Property | 1 | Hit and Run | 3 |
| Juvenile Problem | 2 | Man down | 1 | Meet Complainant | 4 |
| Misc incident | 1 | Make Your Own Case Traffic | 2 | Parking Problem | 57 |
| Remove Subject | 36 | Request Assistance | 1 | Robbery | 3 |
| Shoplifter – in custody | 1 | Shoplifter – not in custody | 13 | Stakeout | 4 |
| Stolen Vehicle | 1 | Subject Stop | 8 | Suspicious Activity | 1 |
| Suspicious Person | 1 | Suspicious Vehicle | 21 | Theft | 10 |
| Threats | 4 | Traffic Stop | 27 | Unknown Problem | 2 |
| Unlicensed Driver | 1 | Wanted Subject | 2 | | |

Total number of calls for service from 10/1/09 - 10/13/11 – 299

Total number of reports from 10/1/09 - 10/13/11 – 65

Total number of reports taken between 5/6/10 and 10/13/10 - 13 reports

Total number of reports taken between 5/6/11 and 10/13/11 - 16 reports

Total number of calls for service from 5/6/11 – 10/13/11 – 72

Total number of calls for service from 5/6/10 – 10/13/10 – 66

5/6/11 is the date that the store was notified of the improper licensing issue

Mobil Superpantry, 2002 North Lincoln, Calls for Service 10/1/09 - 10/13/11

| <u>Type of Call for Service</u> | <u>Number</u> | <u>Type of Call for Service</u> | <u>Number</u> | <u>Type of Call for Service</u> | <u>Number</u> |
|---------------------------------|---------------|---------------------------------|---------------|---------------------------------|---------------|
| 911 Hangup | 1 | Accident – Damage Only | 2 | Alarm | 2 |
| Assist Motorist | 1 | Burglary | 1 | Check Welfare | 1 |
| Criminal Damage | 1 | Deceptive Practice | 1 | Disorderly Subject | 2 |
| Domestic | 1 | Drive Off | 24 | Drug Activity | 1 |
| Found Property | 1 | Harrassment | 1 | Meet Complainant | 3 |
| Missing Person | 1 | Remove Subject | 3 | Standby | 2 |
| Stolen Vehicle | 1 | Subject Stop | 2 | Suspicious Activity | 2 |
| Suspicious Person | 1 | Suspicious Vehicle | 1 | Theft | 2 |
| Threats | 1 | Unknown Problem | 1 | | |

Total number of calls for service from 10/1/09 - 10/13/11 – 60

Total number of reports from 10/1/09 - 10/13/11 – 34 (21 were driveoffs)

Circle K – 2011 North Lincoln

| <u>Type of Call for Service</u> | <u>Number</u> | <u>Type of Call for Service</u> | <u>Number</u> | <u>Type of Call for Service</u> | <u>Number</u> |
|--|----------------------|--|----------------------|--|----------------------|
| Accident – Damage Only | 1 | Assist Fire | 1 | Assist Agency | 1 |
| Assist Motorist | 1 | Building Check | 1 | Check Runaway | 1 |
| Check Welfare | 3 | Disorderly Subject | 2 | Domestic | 1 |
| Drive Off | 7 | DUI | 1 | Fight | 3 |
| Found Property | 2 | Hit and Run | 1 | Intoxicated Subject | 1 |
| Lost Property | 1 | Meet Complainant | 3 | Mental Subject | 1 |
| Panhandling | 1 | Remove Subject | 4 | Shoplifter – Not in Custody | 4 |
| Shots Heard | 1 | Special Event | 1 | Standby | 1 |
| Subject Stop | 2 | Suspicious Person | 2 | Suspicious Vehicle | 6 |
| Theft | 6 | Threats | 2 | Unknown Problem | 1 |
| Wanted Subject | 1 | | | | |

Total number of calls for service from 10/1/09 - 10/13/11 – 64

Total number of reports from 10/1/09 - 10/13/11 – 23