



Quick Help Guide

This guide is a starting point for tenants who had to move due to utility disconnection or other emergency. A more complete listing of resources may be found in the Help Book, Community Resource Guide or the phone book. The Help Book is a comprehensive directory of human and social services in Champaign County, maintained by Family Service of Champaign County. The Community Resource Guide is a quick reference guide that lists a variety of resources including support services and educational programs for families with young children in Champaign County, and is also available in Spanish. These resources may be found at www.helpsource.org. First Call for Help is a program of Family Service of Champaign County that provides assistance with finding community resources. They may be reached at (217) 352-6300 in the Champaign-Urbana area or (217) 893-1530 in Rantoul & Northern Champaign County, through the Community Service Center of Northern Champaign County.

CRISIS, EMERGENCY, AND INFORMATION SERVICES

Emergency - Fire, Police, Ambulance911

American Red Cross351-5861
404 Ginger Bend Dr, Champaign
Services for those affected by natural disasters and single family fires; www.redcrossillinois.org

Champaign-Urbana Tenant Union352-6220
44 E. Main Street, Suite 208 Lincoln Building, Champaign
Provides assistance locating affordable housing and help with landlord-tenant problems for residents of Champaign County.

Crisis Line (Mental Health Center) 359-4141
24-hour counseling for those experiencing a personal, relationship, or mental health crisis.

DCFS - Illinois Department of Children and Family Services278-5400
508 S. Race St, Urbana
Housing assistance, parent education, and family support.

Domestic Violence Hotline1-217-384-4390 (A Woman’s Place)
Hotline for those experiencing domestic violence. Staff speak Spanish.

First Call for Help, Champaign352-6300
405 S. State St, Champaign
Information, referral, and emergency assistance.

First Call for Help, Rantoul893-1530
520 E. Wabash Ave, Rantoul
Information and referrals for northern Champaign County; food pantry on site. Staff speak Spanish.

Francis Nelson Health Center356-1558
819 Bloomington Rd, Champaign
Provides medical services, prenatal program, immunizations, health education, and social services to medically underserved and uninsured adults and children of Champaign County. A sliding-fee scale is offered to clients without insurance with verification of financial status.

Land of Lincoln Legal Assistance Foundation356-1351
302 N. First Street, Champaign
Provides free legal assistance to low-income individuals and to seniors age 60 and older for selected civil matters including housing and landlord-tenant problems.

Salvation Army of Champaign County.....373-7832
502 N. Prospect, Champaign
The Social Services office provides emergency food, clothing, utility assistance and other basic needs, & support services.

Salvation Army Stepping Stone Shelter ... 373-7830
2212 North Market, Champaign
The shelter provides temporary and transitional housing for homeless men on a nightly basis; two meals (evening and breakfast) are available. Qualifying individuals may work on a long-term life-style change action plan. Scheduled evening intake is 7pm-on.

HOUSING

Low Income/Subsidized Housing

Abbott Acres Apartments.....893-4888
1505 Hobson Dr, Rantoul
Serves low-income persons through acceptance of Section 8 vouchers.
Tues. - Fri., 9 am - 6 pm; Sat. 9 am - 5 pm.

Country Brook Apartments356-1879
2502 W. Springfield Ave, Champaign
Serves seniors, persons with disabilities, low-income families, and singles.

Crystal View Townhomes328-9373
102 East Stebbins Dr, Urbana
Serves low-income families and individuals.

Douglass Square Apartments355-4950
414 Nathaniel Burch Dr, Champaign
Serves low-income families and individuals.

Edge of the Mall Apartments.....328-6409
109 W. Illinois St, Urbana
Serves seniors and persons with disabilities.
Mon. - Fri., 7:30 - 11:30 am.

Florida House.....328-3301
1502 E. Florida Ave, Urbana
Serves seniors and persons with disabilities.
Mon. - Fri., 8 am - 5 pm.

Homestead Apartments344-1292
306 W. Griggs St, Urbana
Serves homeless, low-income individuals only.
Mon., Wed., Fri., 8:30 am - 4 pm.

**Housing Authority
of Champaign County378-7100**
Unfortunately, the Housing Authority is not taking applications at this time.

Meadowview Apartments.....586-6773
2004 Middletown Dr, Mahomet
Serves low-income families and individuals.

Mitchell Court892-2711
200 Mitchell Ct. on Grove Ave, Rantoul
Serves the general public with affordable housing.
Mon. - Fri., 1 - 5 pm.

Oakwood Trace Townhomes.....355-5500
1102 N 3rd St, Champaign
Serves low-income families and individuals.

Prairie Green Apartments384-2900
2502 Prairie Green Dr, Urbana
Serves low-income persons; accepts Section 8 vouchers. 24 market-rate apartments; tax credit property. Mon. - Fri., 9 am - 5 pm.

Rainbow Apartments.....328-9890
1004 S. Smith Rd, Urbana
Serves low-income families and individuals.

Roundbarn Manor351-9090
2000 W. John St, Champaign
Serves people with mobility-impairments or seniors, 62 and older. Mon. - Fri., 8 am - 5 pm.

Scottswood Manor344-5066
1557 Hunter St, Urbana
48 Section 8 apartments; other housing available to anyone.

Sunnycrest Manor328-6170
1805 S. Cottage Grove Ave, Urbana
Serves seniors, 62 or older, or people with mobility impairments. Mon. - Fri., 8 am - 5 pm.

Tolono Manor Apartments598-2451
407 E Main St, Tolono
Serves low-income families and individuals.

Village Apartments of St. Joseph.....469-2187
811 N. Third St, St. Joseph
Serves low-income families and individuals.

Short Term Housing

Please check the phone book for additional listings.

Extended Stay Hotels:

Eastland Suites.....1-866-221-6537
1907 N. Cunningham Ave, Urbana

Extended Stay America 351-8899
610 W. Marketview Dr, Champaign

Low Cost Motels:

America's Best Inn & Suites.....531-2493
409 W. University Ave, Urbana

Super 8..... 893-8888
207 S. Murray Rd, Rantoul

Courtesy Motel367-1171
403 N. Vine, Urbana

Econo-Lodge Inn 356-6000
914 W. Bloomington Rd, Champaign

Manor Motel367-5427
1102 N. Cunningham, Urbana

Days Inn 893-0700
801 W. Champaign Ave, Rantoul

Value Place359-5499
1212 W. Anthony Dr, Champaign

Motel 6..... 344-1085
1906 N. Cunningham Ave, Urbana

Super 8359-2388
202 W. Marketview Dr, Champaign

TRANSPORTATION

Please check the phone book for additional listings.

Provides van trip to Champaign-Urbana once per day. \$5 per round trip.

Checker Cab Co. (C-U)355-3553
Corky's Cab Co. (Rantoul)892-5910
Freedom Cab (C-U)344-3444
Orange Taxi (C-U)367-8888

Bus Station: Burlington
Trailway/Greyhound Ticket Office 352-4234
45 East University Ave., Champaign
Provides out-of-town bus service for Greyhound Bus Lines and Burlington Trailway. Office is located in Illinois Terminal Building in Champaign.

Enterprise Rent-A-Car (C-U).....351-1400
Enterprise Rent-A-Car (Rantoul)892-4888

Lincolnland Express (LEX) 352-6682
715 S. 6th St., Champaign
Provides van transportation to Midway, O'Hare, and Indianapolis Airports and to Union Station in Chicago from a number of local departure points.
www.lincolnlandexpress.com

Champaign-Urbana Mass Transit District (C-U MTD)384-8188
1101 East University, Urbana
Offers public transportation throughout Champaign-Urbana. Various token and pass programs for adults and school children (high school age and younger) are available. Persons 65 and older, Medicare Card holders, and riders with disabilities may be eligible for a DASH Pass and may then ride free for 3 years (card may be renewed). Apply in person or by phone. www.cumtd.com

Danville Mass Transit District..... 1-217-431-0653
The 10 Danville-Champaign route, operated by DMT, serves Champaign and Urbana via University Ave. from Interstate 74 to Illinois Terminal. The route has designated stops on University Ave. at Rt. 130, Broadway Ave., Carle Hospital, Lincoln Ave., Goodwin Ave., Wright St., Sixth St., and Illinois Terminal.

Community Service Center of Northern Champaign County.....893-1530
520 E. Wabash Ave., Rantoul

Rural Rider (Champaign County Regional Planning Commission)328-3313
1776 East Washington, Urbana

A program of CCRPC--Senior Services, this program provides curb to curb wheelchair accessible service to rural seniors (those 60 years of age and older) who live outside the Champaign-Urbana MTD limits. Companions of riders requiring assistance will not be charged. To schedule rides or ask Rural Rider questions, call (217) 328-3313 Ext. 183.

Senior Transportation (Family Service).... 352-5100
405 S. State St., Champaign

Transportation is provided for seniors, age 60 and older, to and from medical, dental, and important business appointments or to the grocery store.

FOOD-CLOTHING-NECESSITIES

A list of food pantries may be found at the end of this guide. The list details when each pantry is open and who is eligible for aid.

Birthright351-7744
201 W. Springfield Ave, Champaign
Baby clothes available to those in need.

empty tomb, inc.....356-2262
301 N. 4th St, Champaign
Provides dry food (beans and powdered milk), clothing, and household items on a walk-in basis Mon. - Sat., 3 - 5 pm. Clothing is also provided free of charge.

**First Call for Help
(Community Service Center of
Northern Champaign County)..... 893-1530**
520 E. Wabash Ave, Rantoul
Provides information and referrals for clothing, food, and other needs to residents of northern Champaign County. Also provides transportation, prescription, and holiday assistance. Emergency food pantry on site. Staff speak Spanish.

First Call for Help (Family Service)352-6300
405 S. State St, Champaign
Central intake for food referrals, information, and referral to other services.

Goodwill Industries Store356-4021
1102 N. Prospect Ave, Champaign
Donated clothing and housewares sold at low cost.

Grace Lutheran Church Food Pantry..... 356-6232
313 S. Prospect Ave, Champaign
Walk-ins served 1st, 2nd, and 4th Thursdays of each month from 10 am - noon. Can also call for a food referral appointment from First Call for Help at 352-6300.

Greater Holy Temple Church 384-1069
1409 W. Dublin St, Urbana
Food and clothing pantry on Mon. and Fri. from 9 - 10 am.

Habitat for Humanity ReStore..... 355-6460
119 E. University Ave, Champaign
Sells a variety of donated household items including furniture, appliances, and some building materials. Proceeds benefit Habitat for Humanity housing program.

Helping Hands of Mahomet 586-3392
203 E. Adams St, #2, Mahomet
Food, clothing, and household items for those in need in the Mahomet-Seymour area.

Illinois Department of Human Services.... 278-5605
801 N. Walnut St, Champaign
Emergency food stamp program and cash. Staff speak Spanish.

Illinois Hunger Hotline 1-800-359-2163
Provide information and referrals for food pantries and food stamps. Open Mon - Fri, 9 am - 5 pm. Staff speak Spanish.

Living Alternatives,
A Crisis Pregnancy Center.....398-6511
209 W. Clark St, Suite 24, Champaign
Pro-life ministry provides maternity clothing and children's clothing sizes 0 to 5T, food for infants/toddlers.

Mahomet United Methodist Church
Mahomet..... 586-2147
Empty Tomb ministry – part of food pantry/clothing giveaway

Restoration Urban Ministries355-2662
1213 Parkland Ct, Champaign
Clothing, food pantry, adult and youth programs, and drug recovery program. Mon. - Fri., 10 am-5 pm.

Salt and Light355-5654
1512 W. Anthony Dr, Champaign
Provides free food and clothing to those in need in Champaign County (once every 30 days per household). Walk-in hours for food: Wed. from 1 - 5 pm. Walk-in hours for clothing: Mon. and Wed. from 1 - 5 pm and the 1st Sat. of the month from 8 am - noon. Waiting list is kept for those needing furniture and appliances. Donations accepted Thur. from 10 am - 4 pm. Clothing may be donated 24-hours-a-day in outside bins.

Scot-Free Clothing Exchange
(McKinley Foundation).....344-0297
809 S. Fifth St, Champaign
Clothing. Summer: Tues. and Fri., 2 - 4 pm; Wed., 7 - 9 pm. School Year: Wed. and Fri., 7 - 9 pm; Tues., 2 - 4 pm.

SHARE Food Program1-800-637-5508
Pay \$16 cash or food stamps and donate 2 hours of service for a monthly food package worth \$28-\$30. Participants can contact the nearest host site to sign up:

St. Matthew Catholic Church, Champaign 359-4224
Lake of the Woods, Mahomet, 586-5805
Loving Action SHARE, Rantoul 892-4452
Assembly of God, Urbana 344-5455

St. Jude Catholic Worker House.....355-9774
317 S. Randolph St, Champaign.
Providing shelter to women with children on a limited basis.

New Covenant Fellowship Soup Kitchen.. 355-2038
124 W. White St, Champaign.
Soup kitchen 11 am - 12:30 pm daily.

St. Patrick's Church Food Pantry367-2665
708 W. Main St, Urbana
For Urbana residents with ID and an Urbana address.
Mon. - Fri., 4:30 - 5 pm.

TIMES (Transitional Initiative
Men's Empowerment Services) Center.... 398-7785
70 E. Washington St, Champaign
Lunch and dinner offered to men, women, and children. Lunch served 12 - 12:30 pm, dinner 6 - 6:30 pm. Women and children welcome from noon - 1 pm and 6 - 6:30 pm.

Warm a Kid Program..... 351-3701
Champaign Schools Family Information Center,
405 E. Clark St, Champaign
Program collects and distributes new or clean used coats, hats, and gloves to children and families in need. Staff speak Spanish.

Transitions.....384-2158
Lincoln Square Village, Urbana
Resale shop benefiting the Center for Women in Transition.

Twice Is Nice..... 367-9823
607 West Elm St, Urbana
Thrift shop offering clothing and housewares. Open Tuesday, Thursday, and Saturday from 9:00 AM to 3:00 PM

We Care Center 892-8620
123 ½ N. Garrard, Rantoul
Food pantry and clothing center open to Rantoul residents on Tuesdays and Thursdays from 2 - 6 pm. No referral required.

Yours, Mine and Ours Kids Shop 356-0880
1824 Glenn Park Dr, Champaign
Affordable second-hand children's clothing.

MOVERS & STORAGE

Please check the phone book for additional listings.

ABF U-Pack Moving.....1-800-929-5368
CU Moving390-5513
Hutchcraft Van Service328-3333
PODS1-877-449-7637
Twin City Movers Inc......355-1516
North American Van Lines (Rantoul).....893-4420

Illini Stor-it 359-6464
611 W. Kenyon Rd, Champaign

Corky's E-Z Storage 893-3625
Highway 45S, Rantoul

Lincolnwood Warehouse System 328-4029
3210 N. Lincoln Ave, Urbana

CHILDCARE

Please check the phone book for additional listings.

Child Care Resource Service..... 333-3252

905 S. Goodwin Ave, Room 314 Bevier Hall, Urbana
Referrals to a variety of child care options and financial assistance (subsidy) for child care for those who qualify. <http://ccrs.hcd.uiuc.edu/>

Anabel Huling Early Learning Center 892-4445
106 N. Chanute, Rantoul
5:30am-5:30pm, M-F

Child Care Support for Military Families 217-356-2984
VFW Post 5520, 609 Edgebrook Dr, Champaign
Veterans of Foreign Wars provides financial support.

Crisis Nursery.....337-2730
1309 W. Hill St, Urbana
Free 24-hour emergency child care services for families with children up to age 5. Staff speak Spanish. www.crisisnursery.net

Champaign Schools School-Age Child Care Program 351-3719
405 E. Clark St, Champaign
Before- and after-school program for kindergarten through fifth grade students.

Don Moyers Boys & Girls Club..... 352-4229
201 E. Park St, Champaign.
Offers year-round programs, both the after-school and summer camp programs provide individual and group services designed to prevent delinquency, promote social competency and help prepare for successful adult life. Very low cost membership is available for boys and girls ages 6 – 18. Also provides transportation from Urbana to their site.

Mahomet United Methodist Church Mahomet 586-2147
Mahomet Area Youth Club (MAYC) ministry - The Mahomet Area Youth Club's mission is to encourage and train young people to develop their individual gifts and to be responsible citizens. The Mahomet Area Youth Club provides programs for afterschool, evening, and full time summer care and education for over 300 children ages 6-18 yrs.

Urbana Schools After / Before School Child Care Program 384-3536
Before- and after-school program for kindergarten through fifth grade students in Urbana.

ADULT DAYCARE

Champaign County Nursing Home 384-3784
500 Art Bartell Rd, Urbana
Monday through Friday from 8:00 am - 4:30 pm.

Circle of Friends Adult Day Center 359-7937
609 West Washington, Champaign
7:30 AM - 5:30 PM Monday - Friday
Saturday 9:00 AM - 4:00 PM

Area Food Pantry Eligibility and Schedules

Program Name	Geographic Service Area	Client Eligibility	Days and times of Food Service to Public	Address	City	State
Broadlands Food Pantry	Broadlands area	150% FPL*	2nd & 4th Saturday mornings	300 S. Lincoln	Broadlands	IL
Champaign COB Food Pantry	North Champaign, Urbana	Low-income public	Can be reached for service M-F 8-noon	1210 North Neil	Champaign	IL
CSCNCC Food Pantry	Northern Champaign County	130% FPL*	Weekdays 10a to 4p	520 E. Wabash	Rantoul	IL
Grace Lutheran Church	Champaign County	130% FPL*	Thursdays 10 am - noon	313 S. Prospect Avenue	Champaign	IL
Grandma's Soup Kitchen	Champaign County	Low-income public	Saturdays 12-2p	Salem Baptist Church 500 E Park	Champaign	IL
Greater Holy Temple Food Pantry	Champaign & Urbana	150% FPL*	Thursdays 9-11am	1409 W Dublin St	Champaign	IL
Ludlow Food Pantry	Ludlow and Gifford	150% FPL*	4th Saturday 9-10am	306 Thomas Street	Ludlow	IL
Mahomet Helping Hands	Mahomet-Seymour	Low-income public	3rd Sat. 9am - 11:30am & emergency	804 S. Market Street	Mahomet	IL
Old Landmark COGIC	Champaign County	130% FPL*	Thursdays 4-6 pm	1302 North Hickory	Champaign	IL
Restoration Urban Ministries	Champaign County	130% FPL*	Mon, Tues, Thurs, Fri 10a-1p	1213 Parkland Court	Champaign	IL
Salt & Light	Champaign County	130% FPL*	Wednesday 1-5 pm	1512 W. Anthony Drive	Champaign	IL
Salvation Army Pantry-Champaign	Champaign County	130% FPL*	M 9-4, T-F 9-6, Sa 9-12	2212 North Market Street	Champaign	IL
St Vincent DePaul-Urbana	Champaign County	130% FPL*	M-F 4:30-5:00 pm	708 W. Main Street	Urbana	IL
Stone Creek Food Pantry	Champaign-Urbana	200% FPL*	Mondays 10:30-2:30	2502 S. Race	Urbana	IL
TIMES Center	Champaign County	Low-income public	L:12-12:30/D:6-6:30	70 E Washington	Champaign	IL
Vineyard Food Pantry	Champaign County	130% FPL*	Wednesday 10am-noon	803 Kettering Drive	Urbana	IL
WUMC Evening Pantry	Champaign County	150% FPL*	3rd Thursday, 5:30-7:30p	1203 W. Green Street	Urbana	IL

*FPL=Federal Poverty Limit, which depends on family size.